

VAS Cell, Corporate Office
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

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No. :- VAS-13/CVPS/Misc.-2014/ 38

Dated 25th April, 2016

To,

Sr. GM/GM (CMTS/VAS) Chandigarh/Trichy/Kolkatta/Pune

Sub:- Complaints for activation of VAS (of Hungama services) without obtaining explicit

Consent of customers by M/s Hungama –reg

Ref:- VAS-13/CVPS/Misc.-2014/32 dated 1 st March ,2016

Kindly refer to the subject cited and above referred letter; following was enquired by Jt. GM (NWP-CFA) BSNL C.O. New Delhi.

“Check the technical feasibility about the system/procedure adopted by CM (VAS) for reducing forced activation complaints for Mobile VASs and whether same system/procedure can be adopted for BBVASs.”

In view of above enquiry, this office has issued letter on 01/03/2016 to check technical feasibility about extending CVPS Cum CG platform for VAS being activated through landline broadband .

Technical feasibility report has not been submitted by any zone to this office till date. Competent authority desired to submit the technical feasibility report as per above subject on mail id mnathajm@gmail.com by 15/05/2016.

(Mohan Nath)

DM VAS-III-I

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